

PLEASE REMEMBER TO ENCLOSE YOUR RECEIPT OR VAT INVOICE

moora

RETURN FORM

Dear Customer,

within 14 days of receiving your parcel from moora.eu you may exchange or return the purchased products at your own cost. Please fill in the form below and send it (by priority post or courier) together with the products, **the receipt, this return form and the withdrawal statement** to:

MOORA, Jaspis Rafał Wojciechowski, ul. Dekana 3 (1st floor), 64-100 Leszno, Poland

If you exchange or return only part of the order, we will keep the receipt on file for any later returns. Personalised products (e.g. engraved) cannot be returned.

Order number	Full name / e-mail address

Products to be returned (please fill in the table carefully — product codes, prices and sizes can be found in your order confirmation)

No.	Product code (e.g. NSpb001)	Unit price	Return / exchange	Reason for return
1				
2				
3				
4				
5				
6				

Refunds are made using the payment method chosen when placing the order. If you paid by bank transfer, please provide the bank account details for the refund:

IBAN	
SWIFT / BIC	
Account holder	
Bank name	

If you have any questions, please contact our Customer Service at +48 512 868 868 or kontakt@moora.pl (Monday-Friday, 9:00-15:00 CET).

....., date
(place, date)

.....
.....
.....
.....
(consumer's full name and address)

moora.eu
Jaspis Rafał Wojciechowski
ul. Narutowicza 2
64-100 Leszno, Poland

STATEMENT OF WITHDRAWAL FROM A DISTANCE CONTRACT

I hereby declare that, pursuant to Article 27 of the Polish Consumer Rights Act of 30 May 2014 (Journal of Laws 2014, item 827), I withdraw from contract number (*order number*) concluded on concerning the purchase of the following goods / service:

.....

.....
(consumer's signature)